



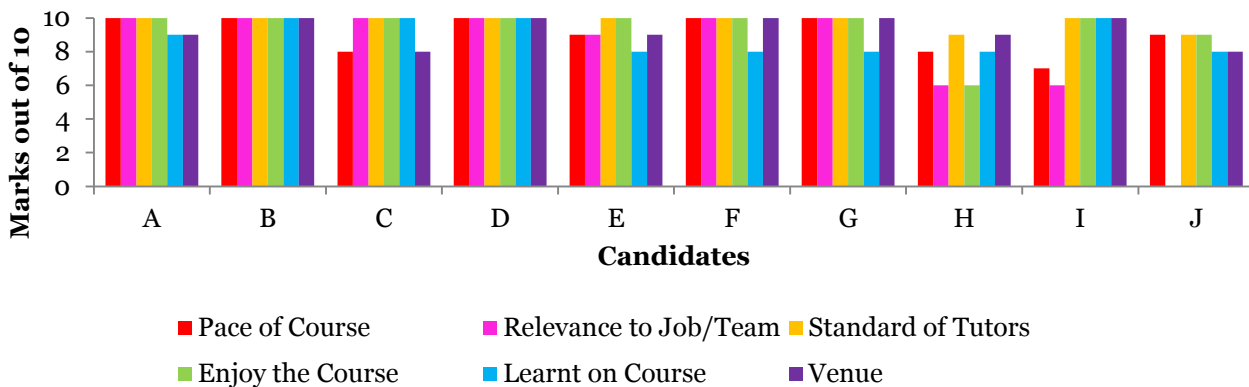
Example case history and feedback: widening participation partner – Pod- *we do what we say we are going to do*

Pod has been partnering with Leicestershire Partnership Trust and its predecessors Leicester City NHS Trust, Leicester, Leicestershire and Rutland NHS trust since 2010; designing and delivering a range of focussed development programmes for clinical and non-clinical staff, junior, middle and senior managers. Pod has worked with LPT to profile the ILM content to integrate the Steven Covey7 Habits and to focus on the 'vital importance of Leadership' as a way of improving safety and quality of care as directed by the Francis Report.

Delivery partners for

- ILM level 2 Award for junior managers, both clinical and non-clinical
- ILM level 3 Award for middle managers, both clinical and non-clinical
- ILM level 5 Award for senior managers, both clinical and non-clinical
- Project Leadership for senior managers
- Team development for community teams of district nurses, school nurses and health visitors

Customer feedback: delegates include: nurses, occupational therapists, administration managers, IT managers: ILM level 3 January 2015



Standard of tutors/consultants:

- Fabulous
- Taking further many ideas which I have dipped the toe into previously
- Tutors very relaxed approach
- Know their stuff
- Very clear and concise
- Very knowledgeable
- Clear concise information

Which elements of the course did you find most useful:

- Leadership / management consideration
- All elements
- Group work
- All the elements
- Thinking how the John Adair model fit with how I work
- My manger asked me to book on the course with little knowledge of what it was about, came out of the session much more positive
- Leadership principles and habits
- All of it other than the intro
- Defining various styles of delivery to meet needs

Customer reference if required

We are happy for you to talk to our customers to hear what they have to say about pod

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