

Example case history /feedback: Emergency Service partnership pod – *we do what we say we are going to do*

Pod have partnered with Leicestershire Fire and Rescue Service since 2007, first engaged to design and profile a range of development programmes including ILM provision to meet the needs of the Fire Service Occupational Role Map. Pod designed and are delivering a range of programmes that are integrated with elements of cultural change as the fire Service transitions from a rank to role structure.

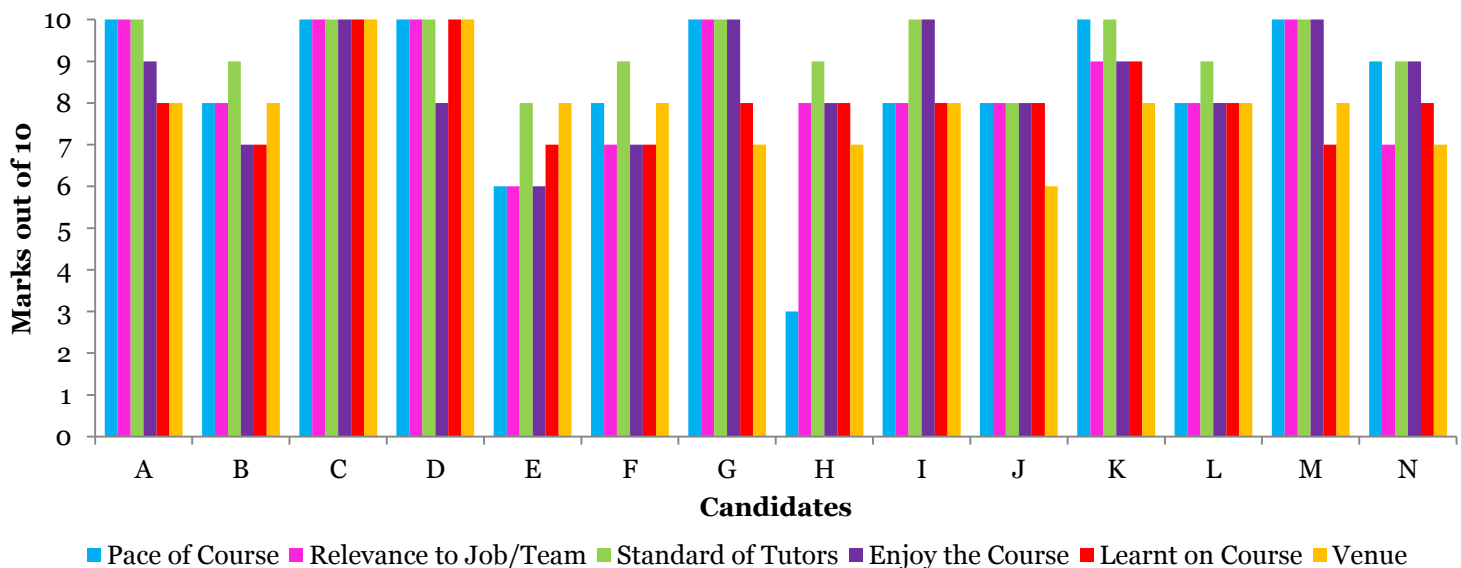
Delivery partners for

- ILM level 3 Award
- ILM level 5 Award
- Giving constructive feedback
- Managing meetings
- Developing and leading through change and transitions
- Presentations and influencing others
- Preparation workshops for the Management and Leadership paper for the Fire Service Engineers degree programme

Pod is the chosen partner for the ILM Level 3 and Level 5 Award.

Customer / delegate feedback: ILM level 5 Module Jan 2015 – Crew managers/Watch Managers/Station Managers

<p>Standard of tutors/consultants:</p> <ul style="list-style-type: none"> • Top draw • Excellent knowledge • Excellent knowledge and enthusiasm • Good knowledge and delivery • Very knowledgeable and enthusiastic • Good knowledge on subject 	<p>Pace of overall course:</p> <ul style="list-style-type: none"> • It was good for me • Good, models covered well • Found out what level we were at and tailored contents accordingly • Good knowledge and delivery • Good assignment information
<p>Relevance to job/team and to you personally, usefulness:</p> <ul style="list-style-type: none"> • Lots to play with, discussed some things I didn't know • Definitely look at the time management matrix and implement • I can apply all areas to my role • Will be able to assess own performance better • I can apply some but not all 	<p>Did you personally enjoy the course:</p> <ul style="list-style-type: none"> • Very relevant at my current level • Very relevant at my current level and gives me insight to next levels • Although it needs high levels of attention, I found it comfortable and paced at the right level • Yes very enjoyable • I can see the benefits, but in current role implementation will be limited



Customer reference if required: We are happy for you to talk to our customers to hear what they have to say about pod and our training and development services. contact@pod-associates.com